



RED DEER TRANSIT

MyRide CARD



“The screen of the Farebox will then tell you the remaining rides, or that a valid or active pass has been tapped.”



FOR MORE INFORMATION



“MyRide is the Transit fare system that uses prepaid reloadable cards.”



MyRide  THE CITY OF Red Deer

- MyRide cards are valid on Red Deer Transit Regular and Overload buses.
- If requested by Red Deer Transit Official or a Peace Officer, this card must be shown.
- Use is subject to proper passenger conduct.
- Improper use will result in confiscation.
- MyRide card is invalid if unreadable by the farebox.
- If MyRide card is lost, stolen or mutilated, it is non-refundable.

www.reddeer.ca/myride 403.342.8225



CONTACT RED DEER TRANSIT
403.342.8225
TRANSIT@REDDEER.CA



WWW.REDDEER.CA/TRANSIT

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? What is a MyRide Card?

- A My Ride card is an electronic card with a microchip similar to a credit or debit card.
- A MyRide card can be used to pay your fare.
- You can load and reload single or multiple monthly passes or increments of 12 rides to your card.

? How does a MyRide Card work?

- A chip is located inside your MyRide card.
- A simple tap of your MyRide card on the farebox will read the chip.
- The screen of the farebox will then tell you the remaining rides, or that a valid or active pass has been tapped.

📍 Where can I purchase a MyRide card?

- MyRide cards can be purchased at Transit Customer Service in Sorenson Station downtown or at City Hall.
- Your MyRide card can be reloaded at 8 sites around Red Deer, 1 in Lacombe and 1 in Blackfalds.

RELOAD LOCATIONS

Parkland Mall Customer Service	67 St and Gaetz Ave
Petro Canada	3330 Gaetz Ave
Red Deer College	Student Association Office
Bishop's Rexall Drugs	4828 50 St
Collicutt Centre	3031 30 Ave
Dawe Community Centre	56 Holt St
Recreation Centre	4501 47A Ave
Michener Aquatic Centre	51A St and 38 Ave
Abbey Centre	Blackfalds
Mary C. Moore Library	Lacombe

? Why should I get a MyRide Card?

Your MyRide card doesn't need to be replaced each month, you can keep the card and reload as needed.

\$ Can I still use cash to pay my fare?

- Yes, please use exact fare only. (CDN Coins Only)
- No change is given.
- Only five and 10 dollar bills are accepted, and pennies and US coins are not accepted.

🚌 What if I need to transfer to another bus?

- If you purchase a ride using cash or a 12-ride fare, simply ask the driver for a transfer and a ticket will print out for you, scan that ticket on the next bus.
- With a monthly pass, simply tap it on the farebox on the next bus.

👛 What happens if a MyRide card is lost or damaged?

- If your card is lost, and it has been registered, you will be able to redeem the value remaining on the card and will only have to pay the five dollar fee for replacing the card.
- If your card is damaged and no longer working, we will be able to transfer your balance to a new card.

? Why should I register my card?

- Registering your card offers you Lost Card Value Protection. We will be able to identify and transfer your card balance to a new card.
- Confidential information remains confidential, only Transit staff will be able to view it.



To register your card, please fill out this form and return to a customer service representative at Sorenson Station or Red Deer City Hall.

By registering your card, we will be able to identify and transfer your cards balance to a new card, and offers you Lost Card Value Protection. Information provided is confidential.

Card Holder Information

NAME

PHONE

CURRENT ADDRESS

CITY

PROVINCE

POSTAL CODE

The City of Red Deer is collecting information for the purpose of transferring your MyRide Card balance should your card be lost, stolen or damaged. The personal information on this form is collected under the authority of the Municipal Government Act (MGA) Section 3 and is protected under the provisions of the Freedom of Information & Protection of Privacy (FOIP) Act.

If you have any questions about the collection, use, or disclosure of this information please contact the Manager of Transit at The City of Red Deer, 4830 48th Street, Red Deer, AB, 403-342-8225.

SIGNATURE OF CARD HOLDER

DATE

SIGNATURE OF TRANSIT OFFICIAL

DATE