

April 2, 2025

Watering Timer Rebate – Q&A Backgrounder

1. What is the Watering Timer Rebate Program?

A program designed to help conserve our water resources. City of Red Deer residents who purchase and install a new watering timer at their residence can apply for a rebate of 50 per cent of the cost, to a maximum of \$50 per watering timer. A maximum of two rebates are available per utility account.

The program runs from May 1 to October 31. A limited number of rebates are available on a first-come, first-served basis.

2. What is a watering timer?

A watering timer, also known as a hose bib timer, connects to your hose bib and automates your garden or lawn watering system. It works much like a kitchen timer by setting the time and letting it do the work for you.

3. How much does a watering timer cost?

Watering timers' range in price from \$75 - \$200 depending on the brand and the package that is purchased. Some packages offer additional sensors or features such as Wi-Fi access, which increase the base purchase price.

4. Where can I purchase a watering timer?

Watering timers can be purchased at local home improvement stores. Many online retailers also carry watering timers.

5. What are the benefits of using a watering timer?

- A watering timer helps save water (and money) through programming. You can set up the timer to water your lawn or garden on specific days and the exact amount of time you want it to be watered for.
- It saves time. You won't need to go outside and turn your hose on or off because the programming will do it for you. This gives you more time to spend on gardening or other summer activities.
- It is a great way to ensure you are following water restrictions with very little effort. You can find for more information on The City's outdoor water restrictions here: [Outdoor Water Restrictions](#)

6. What are the qualifications for the Water Timer Rebate program?

- be a city of Red Deer resident
- have a City of Red Deer utility (water) account
- purchase a new watering timer in the current calendar year
- install and operate the timer at a property located within the city of Red Deer
- include a copy of the receipt of your watering timer purchase. The receipt must clearly indicate the name of the store, product name, price and date of purchase. The applicant's name must be clearly written on the receipt.
- include a photo of the installed watering timer with your application

7. How do I apply for a rebate?

If applying online:

1. Purchase and install your new watering timer and keep the original receipt.
2. Fill out the online application form with the information needed, including:
 - a. Your City of Red Deer utility account number.
 - b. A photo of your receipt.
 - c. A photo of your watering timer installed.
3. Submit your completed application form online.

If applying by mail:

1. Purchase and install your new watering timer and keep the original receipt.
2. Fill out the printable PDF application form with the information needed, including:
 - a. Your City of Red Deer utility account number.
 - b. A copy of your receipt.
 - c. A photo of your watering timer installed.
3. Mail your completed application to:
The City of Red Deer – Community Development
Box 5008
Red Deer, Alberta T4N 3T4

8. Can I make my purchase online?

Purchases made through classified ads do not qualify; however, purchases through online retailers, such as Amazon.ca, are permitted, provided an itemized receipt is attached to the application form. Note: this does not mean the order confirmation email.

9. Why can't I receive a rebate for products that were purchased in a prior year?

This program, like our other programs, has a limited budget available. We want to ensure that as many residents can participate as possible.

10. Can residents who do not have a utility account apply?

No. Only utility account holders may apply. The name of the applicant must match the name associated with the utility account.

11. How long will it take for my rebate to be processed?

A credit will be applied to your City of Red Deer utility account within 8-12 weeks.

12. How is this program funded?

Our rebate programs are funded through Utility Services in support of the goals and objectives of the Environmental Master Plan. You can learn more at <https://www.reddeer.ca/.../our-corporate-initiatives/emp/>

13. Where can I learn more about The City of Red Deer's Environmental Master Plan?

Visit RedDeer.ca/EMP for the latest updates and data.

14. Where can I find more information on water conservation?

For more information, visit RedDeer.ca/Water or call Community Development at 403-406-8820.